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NAAC 2020 Annual Conference COVID-19 Updates

March 18, 2020

Dear 2020 Annual Conference Attendee,

The safety and health of conference attendees is paramount and while it is a difficult decision, we have decided to postpone the conference.

Please continue to monitor the website for more information and be sure that you have 'whitelisted' or marked as a "safe sender" the email address naac@memberclicks-mail.net as this is the one from which our communications are sent.

Thank you for your patience and continued support.

Conference 2020 and Postponement FAQs

Is the conference going on as planned? No. Unfortunately, we are cancelling the conference scheduled April 14-17, 2020. We are making plans to reschedule the conference and updated information will be available as soon as possible. Please monitor the website and email for information in the coming weeks.

Do I cancel my hotel and airline reservation? If you booked within the group block, The Westin Seattle has cancelled your hotel reservation. If you booked through a third party (travel agent, Expedia, etc.), you will have to contact the hotel directly (206) 728-1000. Don't forget to cancel reservations with the airline or other transportation.

I already registered; will I receive a refund? Yes. For those who registered and paid you will receive a full refund as soon as possible after the original event dates. You do not need to contact us to cancel. Please be patient as we process refunds, it may be 60-90 days before it shows up on your credit card or you receive a check.

I paid member dues at the same time I registered, will that be refunded too? If you joined the organization when you registered for the conference, your membership is in place for 12-months and you will be notified by email at time to renew. You will automatically receive the member rate when you register for the postponed conference along with additional member benefits. Dues are not refundable.